



ADDENDUM #6

On February 4, 2016, the New Hampshire Department of Health and Human Services, Division of Child Support Services published a Request for Proposals soliciting sealed bid proposals from responsible and qualified vendors for the provision of State Disbursement Unit (SDU) and Electronic Funds Transfer Services (EFT) in accordance with applicable federal and state authority. The specific services required are: the management and administration of child support billing to payors, the management and administration of child support billing to employers, the posting of child support payments received, the disbursement of DCSS-authorized monies to child support payees, the imaging and transmission of all payment information to DCSS, associated banking services and check writing, and all related services. The Contractor selected shall also be expected to process child support payments made via Electronic Funds Transfer/Electronic Data Interchange (EFT/EDI), check, money order, and cash

This Addendum #6 is issued to:

1. Delete and replace the answer to Question #1, in Addendum #4 with:

The State intends to enter into a contract period of five years, and reserves the right to extend the completion date of the contract for up to five additional years. If an implementation period is required, full service capacity is required as of January 1, 2017.

2. Delete and replace the answer to Question #21, in Addendum #4 with:

Services acceptable to function outside of NH include the data center, disaster recovery and printing. Services not acceptable to function outside of NH include State Disbursement Unit, mail opening and payment processing. Payment related customer services and debit card related customer service functions outside of NH will be considered.